

IN THE UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF VIRGINIA
Richmond Division

DONNA K. SOUTTER,
For herself and on behalf of all
Similarly situated individuals,

Plaintiff,

Civil No. 3:10-cv-00514-HEH

v.

TRANS UNION, LLC,

Defendant.

AFFIDAVIT

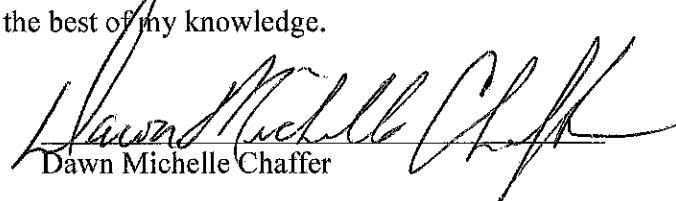
Be it known that Dawn Michelle Chaffer appeared personally before the undersigned today, and upon her oath states:

1. I am an employee of Consumer Litigation Associates, P.C. ("CLA").

2. CLA in Newport News, Virginia received a total of 519 telephone calls from Class Members. Each telephone call was answered by a live person, to include 4 attorneys, 2 paralegals, and 3 legal assistants, who assisted the Class Members with understanding the content of the Notice and the deadlines.

3. CLA in Alexandria, Virginia received a total of 226 telephone calls and 105 emails from Class Members. Each telephone call and email was answered by a live person, to include 3 attorneys and 1 paralegal, who assisted the Class Members with understanding the content of the Notice and the deadlines.

The foregoing is true and correct to the best of my knowledge.



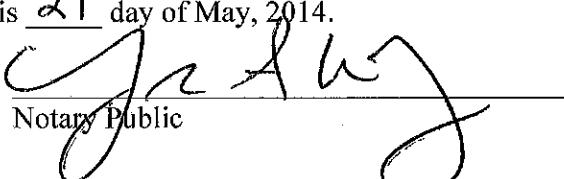
Dawn Michelle Chaffer

STATE OF VIRGINIA
CITY OF NEWPORT NEWS

Subscribed to and sworn before me this 29th day of May, 2014.

Registration No: 7520644

Commission Expiration: 1/31/2014



Notary Public

